



VOICE AND UCC SOLUTIONS AT WORK

THE ULTIMATE CLOUD COMMUNICATIONS PLATFORM

Inforenet offers a comprehensive suite of cloud telephony solutions to increase productivity at every business level.

- ▶ Hosted Call Center Solutions
- ▶ Smartphone, iPad and Tablet Apps
- ▶ Soft Reception Console
- ▶ IP Fax Solutions
- ▶ Virtual Office Attendant
- ▶ CRM and MS Outlook Integration

WWW.INFOENET.COM
UNIFIED COMMUNICATIONS AT WORK



PBX PHONE

With Infonet PBXfone, our smartphone app brings the ultimate connectivity to your business phone extension. Twin your smartphone, iPad or tablet and take your desktop phone extension with you anywhere. Get the mobility and productivity you demand in today's competitive environment.

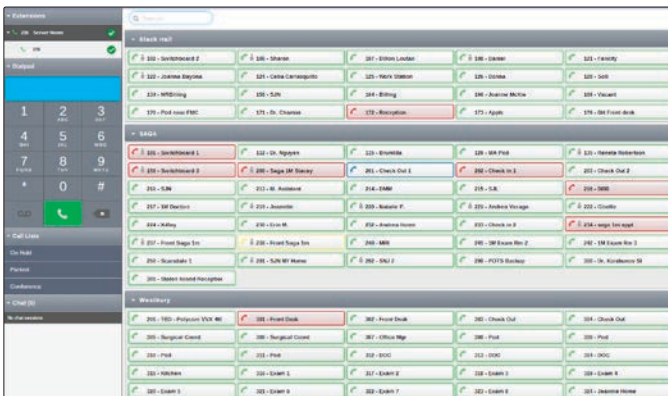
- ▶ FREE download from APP Store and Google Play
- ▶ All PBX functionality available
- ▶ Switch calls from app to desk to mobile on the fly
- ▶ Call recording available
- ▶ Access user portal and settings



SOFT RECEPTION CONSOLE

The Infonet Soft Operator Panel is perfect for large organizations that wish to omit the clutter of reception phones with multiple expansion modules.

The Operator Panel provides full extension status monitoring (ringing, busy, available) with call details and call interception. This advanced software switchboard and attendant console has all the drag and drop features required to operate an effective receptionist environment.



VIRTUAL OFFICE

The Infonet Virtual Office portal is an essential tool for businesses with multiple entities within a single location. Phone numbers (DIDs) are listed and tagged within the interface to pop a custom screen display when the number is called. The screen displays the appropriate messaging for the receptionist to greet the caller.

CRM | SALESFORCE

Infonet Salesforce Integration is a hosted CRM application integration that manages key communication directly within Salesforce Enterprise. This unique app automatically logs all incoming and outgoing call data into Salesforce.com while providing incoming and outgoing call popups and note taking that syncs with Salesforce basic functions.

IP FAX

With Infonet IP FAX solutions, get a little or get a lot — the choice is yours. Either way, the quality is always superb! All Infonet DIDs are T.38 compliant with awesome fax delivery from 2 to 500 pages!

- ▶ Inbound only – PDF 2 Email
- ▶ Fax – Store – Forward Solution
- ▶ Traditional Fax to Fax
- ▶ HIPAA Compliant

MS OUTLOOK

Infonet offers an integrated click-to-call functionality directly within MS Outlook using SIP TAPI from Source Forge. Businesses can now click and dial contacts within Outlook to instantly place the IP phone off hook and dial the desired phone number. Increase productivity and automate processes within your business.

CALL CENTER APPS

With Infonet-hosted call center solutions, say goodbye to large upfront investments, complex management, hidden fees and long deployments. Our call center functionality is leading edge technology with call back, call whisper, call barge features and all the real time reporting and metrics you demand at a fraction of the cost.